Taking Steps to Inclusion

The ‘DUTY TO ACCOMMODATE’ prevents employers from rejecting candidates on the basis of their protected characteristics, which include disability, age, gender, religion/faith, sexual orientation, race/colour, marital status or ethnic origin.

An employer, a service provider or a union has the obligation to take steps to eliminate disadvantage to employees, clients or PROSPECTIVE EMPLOYEES resulting from a rule or a physical barrier that may have an adverse impact on individuals or protected groups.

The Duty to Accommodate obligates an employer to be meaningful (proactive) in creating an inclusive workplace for all stakeholders.

Inclusive workplaces come from implementing quality accommodations. “[from 3.2] The most successful accommodation outcomes happen when workplace parties are able to work collaboratively and respectfully with a view to finding meaningful and effective solutions.

To find out more about your legal obligations, go to Tool #3 Legal Issues.